**Summary:**

* IT Professional with 15 years of experience as a Technical/Functional Analyst focused on Core Banking like **Anti Money Laundering (AML), Know Your Customer (KYC)**, Identity and Access Management, specifically SailPoint (IAM).
* Strong functional knowledge in **Home Mortgage (Empower, LendingSpace)** domain and also technical skills in various sub-systems of Optimal blue.
* Proficient in analyzing and creating Business Processes, use cases, activity diagrams, class diagrams, sequence diagrams using MS Visio, Screen and Interface designs.
* Thorough understanding of **Anti Money Laundering (AML)** procedures and hands on experience of working to ensure AML compliance at client’s place.
* Extensive experience working in covering CRM(Sales Egde), Retail Banking, Corporate Banking and Enterprise Security Solution.
* As a Technical Project /Product owner assisted in the creation of release notes and implementation documentation, enhancing communication with stakeholders and clients, and contributing to a 25% reduction in post-implementation issues.
* Identified and estimated anticipated work efforts based on priority, utilizing requirement work plans, program increment (PI) planning, and sprint planning.
* Created project artifacts as needed and conducted a variety of test cases, ensuring the solution met client and stakeholder expectations, resulting in a 90% client satisfaction rate and an improved project success rate.
* Strong experience with **Scrum methodology** and well versed in writing user stories.
* Experience in building Broker portal / seller portal for Loan origination systems.
* Strong analytical skills to support detailed Business and Technical Requirements Documentation with ability to translate data in a format that drives decision making.
* Experience in Azure Devops (ADO) , Team foundation server, maintaining Test scripts and Configuration scrips Azure Boards.
* Experience working with **Home Mortgage SMEs** provided guidance to employees on appropriate remediation actions for high-risk accounts.
* Extensive experience in Investment **Banking, Retail/Commercial Banking, Financial Services**
* Strong experience of payments processors such as **Credit Card processor First Data, Originator Financial Institutions ODFI, VISA, MASTERCARD, AMEX and DISCOVER networks.**
* Ability to effectively interact with many stakeholders globally and handle multiple information tracks concurrently.
* Expertise in **Agile** and **RUP methodologies** of Software development.
* Experience in defining Access administration (Provisioning, de - provisioning), access, enforcements (authentication protocols) and access governance (certification, Logging and monitoring).
* Expertise in creating Business Requirement Document, Functional, User Stories and Non-Functional Specifications.
* Extensive experience in **Data Analysis** and **ETL Techniques** for loading high volumes of data and smooth structural flow of the data.
* Highly proficient in the use of **MS Visio, MS Word, MS PowerPoint, MS Excel, as well as MS Project**.
* Experience of **Investment Management**, **Risk Management, Asset Management**, **Prime Brokerage Services**, **Money** and **Capital Market Instruments**.
* Good understanding on Capital market such as Equities, Equity Derivatives Fixed Income - Corporate Bonds, Government Securities, Mortgage Backed Securities (MBS), Collateralized Mortgage Obligation (CMOs), Asset Backed Securities (ABS), Collateralized Debt Obligation (CDOs).
* Excellent experience in the areas of Design, Analysis and Development of Software Applications using Access and Excel VBA.
* Good understanding and knowledge of Software Development Life Cycle (SDLC), **Trade Life Cycle**
* Strong **SQL skills** to perform business analysis and testing on **SQL databases**.
* Experience in **Clearing & Settlements**, Testing (System Integration/Functional /User Acceptance / Regression Testing), Business Analysis, Cash Reconciliation using **TLM smart stream, Back office & Middle office Operations** (Pre-matching & Post trade settlement) and Measures /controls required to mitigate Operational risk.
* Experience in **Power BI, Tableau** and other **data visualization tools.**
* Extensive skills in **Data Analysis, Requirement Analysis, Business Modeling**, and use case developing using UML methodology including Activity Diagrams, Sequence Diagrams, Data Flow Diagrams, Class Diagrams, designing prototypes and documenting them using Microsoft Visio.
* Experienced performing business analysis activities supporting the implementation for Identity Management and Access Governance and Administration solutions.
* Hands-on experience with **ER Modeling, Data Modeling, Data Indexing, and Data Normalization**.
* Proficient in Test driven development & testing methodologies for performing UAT, **System Integration testing (SIT), Business Acceptance Testing (BAT**) and documenting test results.
* Experience in being involved with QA team in different phases of testing such as System testing, Functional testing, Regression testing and Integration testing for Quality Analysis.
* Experienced in **Data Migration** from other applications to **Salesforce** using Data Loader.
* Strong experience facilitating requirement sessions with business community and the development team.
* Experience in tracing requirements throughout the development process and verifying adherence using Requirements **Traceability Matrix (RTM).**
* Good understanding of modern concepts like Software as a Service SaaS and Cloud Computing etc.
* Experience in Creating **Risk Analysis** Documents, **Risk Management** Plan, business Process Flows System.
* Supported operations & maintenance **of SailPoint** and **LDAP connectivity**.

**Prudential March 2023 – Present  
Sr Business System Analyst Pittsburgh,USA**

**Responsibilities**

* Identification and remediation of highly complex issues and defects for the Prudential Data governance product of the Wholesale **BSA/AML program**
* Worked on Digital Transformations on Salesforce CRM.
* Worked closely with stakeholders to gather requirements for the **API implementation**. This included defining the API resources, methods, parameters, and payloads, as well as specifying the API usage limits, rate limiting, and other restrictions.
* Analysed **Wholesale** and Enterprise business needs and craft requirements (detailed user stories) to deliver tool functionality in a timely and cost - effective manner, and drive assigned program elements through **Software Development Life Cycle including prioritization, documentation, testing, training, deployment, post-implementation checkout**, and support.
* Collaborated with cross-functional teams, such as finance and accounting, to ensure alignment of financial data and reporting.
* Worked on data extraction, analysis, refining, migration and loading of data into MDM database through ETL process using Informatica Powercenter.
* Created Data Lineage using ETL process by informatica tool to curate data and write business rules on top of improve the quality of the data.
* Ensured compliance with data security and privacy regulations when handling sensitive financial information in **Salesforce CRM.**
* Reviewed and analysed Business Requirements and Business Processes and mapped them with Informatica, Worked on GAP Analysis for AS-IS and TO-BE.
* Extensively used Azure DevOps boards During sprint planning meetings, to select user stories and plan sprint goals directly within Azure DevOps boards. For estimates.
* Worked on Azure DevOps collaboration features such as commenting, mentioning team members, and assigning tasks.
* Worked with Azure DevOps to plan and coordinate releases, including defining release milestones, managing release branches, and tracking the deployment status of features.
* Analysing and comprehending the utility's metering systems, which include metre data management systems, metre setups, and field service operations.
* Ensuring that **IAM policies** comply with all organisation security rules and legal requirements.
* Interacted with stakeholders including IT departments and business executives to better understand their needs and collect requirements for SaaS solutions.
* Involved in integrating **Keycloak and OKTA with IAM** system to streamline user provisioning and de-provisioning processes for privileged accounts.
* Develop and execute text mining strategies to extract meaningful information, patterns, and trends from textual data.
* Involved in designing and configuring custom **Salesforce CRM** solutions that support financial and accounting processes, such as billing, accounts receivable, and accounts payable.
* Collaborated with cross-functional teams, such **as IT and Salesforce CRM** administrators, to ensure alignment of financial data and reporting.
* Involved in Analysed banking processes, identified improvement areas, and designed workflows using **PeopleSoft module**s for **CRM**, account management, transaction processing, and financial management.
* Evaluated existing banking procedures to **identify inefficiencies**, **bottlenecks,** and places where automation or SaaS solutions may be beneficial.
* Involved in integration of **Glide / Collibra systems** with other systems in the organization by specifying the requisite interface specifications.
* Collaborate closely with IT teams to identify business objectives, questions, and translate them into actionable data analysis tasks.
* Conducted market research to assess customer needs and preferences, and to inform sales or marketing strategies.
* Collaborated with finance and accounting teams to understand their needs and requirements for using Salesforce.
* Involved analysing data and identifying potential risks, developing strategies and processes to manage and mitigate those risks, and working closely with **key stakeholders** in the organization to ensure that risk management practices are properly implemented.
* Analysed and documented current business processes and systems to support **IAM goals**, identifying gaps and inefficiencies and recommending process changes.
* Conducting periodic security assessments of **OKTA configurations** to identify and remediate vulnerabilities.
* Worked in mainframe environment and used **SQL, PL/SQL** to query various reporting Databases.
* Conducted user acceptance testing and providing training and support to end-users on how to use **Salesforce CRM** for financial processes.
* Meticulously assessed data from various sources and generated conceptual and logical database designs using Glide data modeling tool.
* responsible for ensuring that big and complicated business Identity and **Access Management (IAM**) solutions are successfully implemented for clients.
* Provide training and guidance to team members on text analytics techniques and tools.
* Conducted profitability analysis on sales or **marketing initiatives** to evaluate their impact on the organization's financial performance.
* Analysed financial data to identify opportunities for improving financial processes using Salesforce.
* Developed and maintained documentation on financial processes and systems in Salesforce.
* Conduct thorough testing of APIs using Postman to verify that they meet business requirements and functionality specifications.
* Collaborated with IT teams to gather requirements, define project scope, and guarantee effective **PeopleSoft deployment and utilisation.**
* Provided training and support to stakeholders and end-users on the use and benefits of the upgraded **PeopleSoft forms.**
* Involved in developing sales or marketing forecasts and budgets, and monitoring performance against these targets.
* Worked with the procedures of Banking Regulatory Compliances - **Anti-Money Laundering (AML),** **Customer Identification Program (KYC/CIP), CCAR Regulatory Reporting**, **Dodd-Frank Act.**
* Conducted JAD sessions, Business meetings and one on one discussion with stakeholders /customers for gathering the requirements in most comprehensive way.
* Develop and maintain automated test suites in Postman to streamline repetitive testing tasks and enable efficient regression testing.
* Configuring and administering metre data management systems to gather and store data from smart metres.
* Analysed sales or marketing data to identify trends, patterns, and opportunities for growth.
* Developed financial reports and **dashboards** that provide insights into sales or marketing performance.
* Involved in developing and maintaining financial models to **track revenue**, **costs**, and **profitability** of products or services.
* Experience crafting technical and functional documentation for Data governance product for Data quality, Data lineage and data profiling features.
* Developed and outlined business process flows aligning with both present and future process states.
* Collaborated with the sales or marketing team to develop pricing strategies that optimize revenue and profitability.
* Evaluated the effectiveness of existing risk management practices and making recommendations for improvement.
* Ensured that risk management plans are in compliance with relevant laws, regulations, and industry standards.
* Led cross-functional teams across **Wholesale LOBs**, **Wholesale Business Solutions**, **Wholesale Banking Technology**, **Wholesale and Enterprise Risk**, **Enterprise Marketing,** and other departments.
* Collaborated with **Stakeholders**, including **risk managers**, **operations teams**, and senior leadership, to ensure that risk management plans are aligned with the company's goals and priorities.
* Involved in maintaining procedures for meter configuration, meter data collection, and data management.
* Involved in developing **PL/SQL procedures** for creating/dropping of table and indexes of performance for pre and post session management.
* Conducted comprehensive business analysis activities, including process mapping, gap analysis, and stakeholder interviews, to define functional specifications for Murex configurations.
* Demonstrated ability to navigate Murex configuration screens, set up trade lifecycle events, define market data feeds, and configure risk management workflows to meet specific business requirements.
* Analysing data and offering insights to assist utility management in making educated decisions, such as recognising patterns , detecting abnormalities in metre data.
* Validate API implementations against the Swagger specification to ensure consistency and adherence to the defined standards.
* Experienced in different software development life cycle (SDLC) methodologies including **Rational Unified Process (RUP), Agile (SCRUM)**, and **Waterfall etc**.
* Worked on capturing requirements for **API specifications** to capture those request and response parameters, also did work on the web service integrations.
* Analysed and documented the root causes of performance issues in development, test, and production environment.
* Worked with the testing team to review system test plans and system test modules before implementation.
* Prepared functional flow diagrams, context diagrams and other high-level diagrams for documenting the functionality of separate modules using **MS-Visio** and UML.
* Conducted weekly communication meetings with development and technical team to discuss the LOBs common issues and find out the solutions for the Issues.

**Dun & Bradstreet Apr 2020- Mar 2023**

**Sr Business Analyst India**

**Responsibilities**

* Worked long with IAM Consultant at **CapitalOne Access Management** team to centralize all their applications to **Saviynt**.
* Experience implementing Saviynt's IGA solution to streamline identity management processes, improve access controls, and ensure compliance with regulatory requirements.
* Experience implementing Saviynt's PAM solution to secure access to critical systems and data, mitigate insider threats, and prevent privilege abuse.
* Experience conducting stakeholder interviews, workshops, and requirements elicitation sessions to understand business needs and define solution requirements for Saviynt's identity governance and cloud security projects.
* Implemented Digital IAM Transformations to SAIL and SAP products for data analytics that helped 10M revenue growth.
* Conducted Brainstorming and JAD Session to gather **Business Requirements** from **Market Risk Group**, **Risk Reporting** Team and other stakeholders (PMEs, Compliance, etc).
* Worked on Transaction Monitoring Systems (TMS) tool to detect and check **Anti Money Laundering (AML), Know Your Customer (KYC)**.
* AML/KYC Client Onboarding integration, Name screening (sanctions screening), legacy customer reference data migration with TCS Bancs and Salesforce CRM through a REST API to automate the banking and investment account opening &amp; maintenance.
* Regulatory Reporting for customer related information
* SWIFT integration and testing with external custodians for payments and trades.
* Core system integration with payment networks (ACH, NACHA, CHIPS, FED Wires, RTP, Check payments)
* Conducted comprehensive business analysis activities, including process mapping, gap analysis, and stakeholder interviews, to define functional specifications for Murex configurations.
* Demonstrated ability to navigate Murex configuration screens, set up trade lifecycle events, define market data feeds, and configure risk management workflows to meet specific business requirements.
* Proficient in Murex 3.1 modules, including MxML, Mx.3 Datamart, Mx.3 Reporting, and Mx.3 Workflow, with hands-on experience in configuration and customization tasks.
* Analyzed **IAM system** data extracts to align work efforts with mergers, acquisitions, and divestiture of new or existing businesses.
* Conducted Gap Analysis of the features and functionality of current platform version and new version to determine the new functions to be added in.
* Provided direct technical evaluation of third-party products for inclusion in IAM solutions and define software development processes.
* Used SQL Assistant tool to import the data from a csv file on desktop into Teradata to analyze the requirement.
* Assist large financial services institution with security **IAM application** on-boarding project and business analysis
* Identify dormancy threats and security risk for **Global Information Security**; consult and provide recommendations to enforce an identity access management (IAM) enterprise policy .
* Collaborated closely with **IAM teams, risk** and control partners, both internal and external, to assess, document and evaluate IAM solutions.
* Requirements gathering and analysis: Documentation including High Level Business Requirements, Functional Design Requirements, and List of **SAP and Legacy systems** impacted.
* Conducted user training sessions and offered continuous support to ensure that PeopleSoft functions were used effectively.
* Involved design and develop the data load process using **XML Style sheets** and **ACORD.**
* Responsible for data mapping and data mediation using **MS Access and MS Excel.**
* Create and maintain detailed API documentation using Swagger to ensure that all stakeholders have access to clear and up-to-date information about the APIs.
* Designed detailed **FRD according to BRD** and **Basel regulatory** requirements using Power Designer.
* Prepared the detailed design of the system using UML diagrams including Sequence Diagrams, Activity Diagrams and Use Case, and Data Flow diagrams using Smart Draw.
* Conduct regular reviews of the **Swagger documentation** to verify accuracy, completeness, and adherence to best practices.
* Facilitate meetings with Development Team and Testing Team to walk through the FRDs and discuss feasibility of each requirement.
* Collaborates with technical teams to develop the setup and integration of **SaaS product**s into banking systems after gathering requirements and evaluating solutions.
* Facilitated user acceptance testing (UAT) sessions to validate system configurations and ensure alignment with business requirements, resolving issues and discrepancies identified during testing phases.
* Involved in implementing data validation criteria to guarantee the accuracy and consistency of data obtained from smart metres.
* Worked on data extraction, analysis, refining, migration and loading of data into MDM database through ETL process.
* Extensively used Lucid chart for data modeling to define entities, attributes and relationships.
* Followed ETL best practices and standards in implementing ETL mappings using different transformations like Source Qualifier, Expression, Connected / Unconnected Lookup, Aggregator, Sorter, Router, Filter, Update strategy, etc.,
* Designed the source to target mappings that contain the business rules for the server during the extract, transform and load process using Informatica ETL Tool.
* Documenting Security **Identity Access Management (IAM**) policies for **SSOe SSOi**, **strategies, bedrocks, development and security solutions and risk analysis.**
* Involved in Creating and modifying procedures required to process claims Auto/Fire/Life/Health and life payments.
* Involved in identifying Functional and **Non-Functional requirements and created the Functional System Design document (FSD**).
* Responsible for communicating UAT results, defects, and training materials to the project team, stakeholders, and end-users. Also provided updates on progress, risks, and issues, as well as ensured that end-users have the information they need to use the system effectively.
* Involved in facilitating workshops between business stakeholders and offshore developers to modify **Salesforce.com** **Merchant CRM platform** to conform to Best Practices and to improve performance.
* Created technical impact documents, data mapping documents and involved defining ACORD mappings for various interfaces based on knowledge of business needs.
* Data mapping, **logical data modeling**, created class diagrams and **ER diagrams** and used **SQL queries** to **filter data** within the Oracle database.
* Involved in implementation of **ISO for the financial industry’s** preferred standard for new initiatives.
* Involved Building Platform features, user stories, and maintain backlog with priorities, using Rally and online platforms; Drive HLD, Low Level, and **Integration (SOAP, REST, JSON, XML etc)** .
* Gathered business requirements through interviews, surveys, and observing from account managers and UI (User Interface) of the existing Brokerage Portal system.
* Worked as Auditor to test the SAP financial report and related internal control compliance.
* Deep knowledge of the regulatory capital framework (Basel III, 5G, EPS, YY, IFRS, US GAAP) in liquidity ratios (LCR, NSFR), DFAST/CCAR stress-testing and FRB reporting (FR 2052a, FR Y14, FR Y-9C, FFIEC 031).
* Analyzed the existing reports of the reporting system in the database. Checked the consistency of the data after ETL process using SQL queries.
* Coordinated with relevant departments to mitigate revenue **leakage/impact** to merchant and **Global Payments.**
* Analyzed user problems, including automated and manual business processes and identified, researched, investigated, defined and documented business processes.
* Collaborate with performance testers to design and execute load and performance tests in Postman to evaluate how APIs perform under various conditions.
* Define security requirements and protocols within the **Swagger specification**, outlining authentication and authorization methods to protect the API.
* Reviewed test scenarios to ensure complete coverage of release contents, management of change controls and integration into existing work items.
* Participated in the development and delivery of comprehensive reports and dashboards leveraging PeopleSoft's reporting and analytics capabilities, resulting in important insights for decision-making.
* Developed test **plans/strategy** documents and manage test cycles to verify error free implementation of changes using JIRA.
* Involved in creating specifications for on premise **SAAS system** and helped developers integrate the **SAAS system** with other legacy applications.
* End-user training and assistance ensured the effective implementation and uptake of verified PeopleSoft Forms.
* Involved in developing internal reporting using **MS SQL Server** to track that individual milestones and workstream targets have been met.
* Responsible for gathering comprehensive and holistic requirements from a business perspective to ensure that

Developed a **(UAT) User Acceptance Testing plan** to guide a select group of key end-users in testing the user interface and functionality of the application.

* Assisted with **REST API design** and integration with other systems for extracting the data from the on-premise applications by using the on-premise web services. Also conducted API documentation for the same
* Generated Unified Modeling Language (UML) diagrams such as Activity, State Transition and sequence diagrams to demonstrate critical processes.
* Validated multiple web services used by the client, both REST and SOAP.
* Defined field activities for **AMR installatio**n and make **Oracle CC&B configuration** changes, setup dispatch groups, operation areas and field activity characteristics.
* Coordinating with Business Partners and Information Technology Application Groups to define Business Roles and Technical Roles and assists in integrating these requirements into **IAM solution**.
* Identified actors and use cases to create use case diagrams that described the behavior of the system.
* Worked on **SQL Server database** to extract data and build Business reports.
* Facilitated questionnaire sessions to identify business rules, requirements and document them in a format that can be reviewed and understood by both the business users and technical team.

**Black Knight Financial Services**

**Clients : Citi, U S Bank, Truist, Freedom Mortgage / Newday USA Oct 2009 – Apr 2020**

**Sr Business Analyst India**

**Responsibilities**

* Worked as a Business Analyst, leveraging the knowledge gained for migrating the Commercial Lending Process from existing AFS Application to the new application platform Empower, mainly focusing on the Commercial Lending Servicing process.
* Successfully managed the roadmap and digital product strategy for the wholesale Lending(LOS) application (LendingSpace, Empower), resulting in a 20% increase in market share, a 15% improvement in the customer experience, and 10% revenue growth over two years.
* Acted as SME for Loan origination process to for Home Mortgage loan for both retail and correspondent loans.
* Proficient in product and pricing for all products FHA, VA, Conventional and Non-conventional loans.
* Built and deployed end to end workflow for loan from application to closing for huge banks like US bank, Citi and Truist.
* Developed correspondent product to help mortgage bank loan servicing by selling the loan to secondary market.
* Built broker portal and seller portal for Loan Origination System for internal and external users to communicate about the loan updates and built workflow rules.
* Acted as a technical project/product owner from a delivery standpoint by defining time lines, risk assessment, building decks for stakeholders.
* Experience crafting technical and functional documentation for Mortgage Loan Origination System (LOS) platforms.
* Developed and outlined business process flows aligning with both present and future process states.
* Managed and built a team of nearly 40 direct and indirect resources, improving efficiency by 30% in configuring, testing, and deploying customer-specific configurations within tight deadlines.
* Designed and deployed a workflow process for the loan lifecycle within the LOS product, successfully delivering it to client, resulting in a 15% reduction in loan processing time and improved client satisfaction.
* Facilitated development of questionnaires and interviews for SMEs and business users in order to gather requirements while working in an agile environment.
* Created **Interface test cases, report test cases, expected results validation, defect tracking using clear quest, version control using Clear Case VOB**.
* Responsible for gathering user requirements and specifications for designing a mortgage-based loan system using and documenting the same.
* Helped analyzing business processes and created Business Requirement Definitions for new Empower functionality to accommodate specific regulatory and business requirements.
* Involved in implementing strategies to enable data flow from the loan servicing system to various downstream system including regulatory systems.
* Conducted **JAD sessions with management, SME, vendors**, users and other stakeholders for open and pending issues.
* Conducted a comprehensive use case analysis to determine key abstractions such as loan underwriting, loan-closed, borrowers-info, mortgage-payments etc, and their mapping to the standard analysis mechanism to enable maximum reuse.
* Thoroughly studied the capital market structures and account reconciliation systems to have a clear understanding of the Financial business processes and associated system workflow
* Involved in System Analysis Design for Mortgage Web based-MERS registrations.
* Provided significant improved provision on fulfilment process to increase timeless and reduce cost.
* Preparing the **SDD (Story Definition Document) for the Loan Origination System. Analyzed business requirements for testing phase during execution of loan origination system (LOS).**
* Incorporated **Rational Unified Process (RUP)** to create Business Requirement Document Specifications using MS Visio and MS Word.
* Provide training and guidance to development teams and other stakeholders on using Swagger for API design and documentation.
* Interacted with various business user groups for gathering the requirements for Salesforce.com CRM implementation.
* Involved in the loan modification of existing lending application of single-family loans to help remediate the increased rate of foreclosure to new and existing properties.
* Created various Reports (**summary reports, matrix reports, pie charts, and graphics**) and Report Folders to assist Service managers to better utilize Sales force and configured various Reports and for different user profiles based on the need in the organization.
* Story boarding using process, UML mockup screens were used as tools to bring all the teams in same understanding for Operational Processes for fulfillment, assurance billing which were used as input to system architecture design.
* Assisted excel models to derive the amortization schedule for Whole loan products and Mortgage-Backed Securities.
* Performed requirements gathering from the business users of the system while adhering to SDLC (Software Development Life Cycle) industry best practices.
* Provide weekly report of AFS stock that have not met the delivery dates as per the order book and discuss those issues with the Asia team about making decisions on extending the delivery dates or air freight the materials to the customer’s location based upon the cost.
* Oversaw **Black Knight Mortgage Servicing Platform (MSP)** System Conversion Project for Originations, Post-Closing, **CFPB Servicing, Service Transfer**, Assignments, MERS and Document Custody workstreams.
* Involved in Test Planning, Test Preparation, Test Execution, Issue Resolution and Report Generation to assure that all aspects of a Project are in Compliance with the Business Requirements.
* Elicited documented capabilities and process requirements for the end-to-end loan life cycle (LOS) on LoanSphere Lending space LOS tool in compliance with the recent (TRID/RESPA) regulatory Changes.
* Designed the business requirement collection approach based on the project scope and SDLC methodology.
* Documented reconciling financial data submitted by Servicers and Trustees for a mortgage loan servicing application.
* Planned and defined system requirements to Wire Frames with Use Case, Use Case Scenario and Use Case Narrative using the UML (Unified Modeling Language) methodologies.
* Collaborate with quality assurance teams to ensure that the API implementation aligns with the Swagger specification and meets business requirements.
* Created and managed project templates, use case project templates, requirement types and traceability relationships in **RequisitePro** and managed the concurrence of the parties involved with respect to the evaluation criterion.

Education : Bachelor of engineering in computer science , Osmania University, 2008